

# CHAOS IN KENT

Stop, Get Ready, Go ahead

A Guide for practitioners  
working with families

## ***This helps no one!***

- \* *We've always done it this way!!!*
- \* *Ticking boxes*
- \* *Saying you agree with us but not doing anything about it!*
- \* *Adding tasks to our already busy lives*
- \* *Telling us about services we can't access*
- \* *Bringing your ego to the meeting*

## ***This can really help***

- \* *Tell us not to give up*
- \* *Offer us a single point of contact*
- \* *Accept every opportunity to learn about SEND*
- \* *Use our Expertise & knowledge*
- \* *Remember Labels are great for filing, but not for children*

## ***This helps every one***

- \* *Listen to our children*
- \* *Empower our children to have a voice*
- \* *Listen to understand, not to respond*
- \* *Commit to sharing ideas, resources & your knowledge*
- \* *Explain properly. Who? What? When? Where? Why? How?*